

DAY 1

7:00 TO 8:00 AM – BREAKFAST

8:00 TO 12:00 PM – SEMINAR SESSION

8:00 TO 10:00 AM –

- Credentialing Jeopardy
- Credentials Committee Meeting Agenda
 - o Applications of Dr. Hotmas and Dr. Sconder

10:00 TO 10:15 AM – BREAK

10:15 AM TO 12:00 PM –

- Take Home Tips Credentialing
 - o Develop Good Policies
 - o Align Your Contracting and Credentialing Processes
 - o Develop and Use Threshold Eligibility Criteria
 - o Use Waivers Sparingly
 - o Don't Process Incomplete Applications
 - o Manage Misrepresentations and Omissions
 - o Use the Telephone
 - o Speak No Evil Has a Cost
 - o Make Reappointment Meaningful
 - o Consider Delegated Credentialing
 - o Automatic Relinquishment

12:00 PM – DAY 1 ADJOURNS

DAY 2

7:00 TO 8:00 AM – BREAKFAST

8:00 TO 12:00 PM – SEMINAR SESSION

8:00 TO 9:45 AM –

- Credentials Committee Meeting
 - o Review & Approval of Meeting Minutes
 - o Conflicts of Interest
 - o Dr. Meddleson Access to Credentials File
 - o Legal Protections

9:45 TO 10:00 AM – BREAK

10:00 TO 11:30 AM –

- Clinical Privileges
 - o Introduction & Privileging Bingo
 - o Temporary Privileges
 - o Dr. Angie O. Graham Case Study (Criteria for Privileges)
 - o Walt Wiley, M.D. Case Study (Privileges for New Procedures)
 - o Agnes Giles, M.D. Case Study (Privileges that Cross Specialty Lines)
 - o Telemedicine

11:30 AM TO 12:00 PM –

- Wheel of Misfortune

12:00 PM – DAY 2 ADJOURNS

DAY 3

7:00 TO 8:00 AM – BREAKFAST

8:00 TO 12:00 PM – SEMINAR SESSION

8:00 TO 8:45 AM –

- I Wish I Had Your Bylaws

8:45 TO 9:45 AM –

- Credentialing and Privileging APPs and DPs

9:45 TO 10:00 AM – BREAK

10:00 TO 10:30 AM –

- Dealing with Disruptive Behavior

10:30 TO 11:00 AM –

- Practitioner Health

11:00 TO 11:45 AM –

- Systems Credentialing

11:45 TO 12:00 PM –

- Final Tips

12:00 PM – SEMINAR ADJOURNS

Please Note: The attire for the seminar sessions is casual and comfortable.

*Schedule subject to change.